The Academic Complex is well under way for its renovation with the Denny building as Phase 1 of the project. The scope of work includes installing new foundations to support brick panels on the building. As the contractor was digging for the foundations, it was discovered that there was a telecom duct bank, that was not shown on any plans, exactly where the foundations needed to be.

We had several meetings on site with the contractor, ITS, and the fire alarm group to figure out how to reroute the duct bank and the time frame in which to do it so as to not impact the contractor’s very tight schedule. Troy was instrumental in the coordination efforts between the contractor, ITS, and the fire alarm group. He met on site on several occasions with the contractor to make sure that the contractor understood their scope of work. He coordinated his fiber team to make the disconnections and reterminations of the fiber over a 4 day period, which happened to be over a weekend, to minimize disruptions to the occupants of the Academic Complex. He stayed in constant communication with me so that I could give updates to the users.

Truly, without Troy going above and beyond to make this duct bank relocation occur in the manner and time period that it did, this operation would have been a failure. Kudos to Troy for his initiative, planning, and coordination on this successful operation. - Jennifer Price

Celeste Corpening

I really appreciate all your efforts in assisting me as Staff Council Vice Chair your A personality has given me a great deal of help with all my meetings, BOT, event planning and everything else you have doe so far you are appreciated!! Thank you for everything. - Penny Stevens
April 2017 Golden Nugget Winners

Area 6
Dave Frantzreb
Communications would will not be the same without your hard work in getting the information out to Staff Council. You have been a great part of this executive board with your friendly attitude you are great! Thank you for all your hard work. - Penny Stevens

Area 7
Pam Erickson
Excellent assistance with all things secretary related so helpful with anything she can do to assist Staff Council.

Thank you so much!! – Penny Stevens

Area 9
Salima Iskra
Friendly, helpful, patient, and approachable. Salima is not only knowledgable about university policies, but is extremely well-versed in all things purchasing! It is a pleasure to work with her. – Anonymous

Renetta Darity
I facilitate the de Silva and First Citizens Graduate Faculty Awards competitions. There is a compensatory award for each which the Chancellor presents to the recipients in a spring awards ceremony. Due to uncontrollable circumstances, we missed the cut-off date for a payroll run, so these had to be run on a special payroll. This creates extra work and an additional approval process for Renetta. I really appreciate Renetta going above and beyond to make these events successful. And she was professional and so helpful in getting this done in time for the award ceremonies. - Annette Parks

Area 10
Jeremy Golden
Jeremy has found a way to simplify what could be an otherwise confusing mail delivery setup for our department. With our division located on one side of University City Boulevard, and our physical offices located on the campus side of the street, our mail often doesn't know where it belongs! Since we frequently receive critical donor correspondence, this can create difficult time-delays. Thank you, Jeremy, for the quick response and the resolution to our problem. - Becky Deyo
Cathy Bolen
No matter how busy Cathy is and I need help she is always willing to take time to show me how to do something or give me instructions on what needs to be done. She is always courteous and greets me with a smile. - Kathleen Schumacher

Area 11
Ashley Sisco
Ashley was hired in August 2016 as an interior designer and facility planner. One of her projects is the Second Floor Renovation in Facilities Management, which involves a space upgrade for a unit within our department who ran out of room and needs more space for new employees coming on board within the next few months.

Although project management and coordination is her job, she was able to work through the last minute requests and a major change in the scope of work at a late stage in the process. The associate vice chancellor weighed the options and approved the new scope. This caused a delay in starting the project and caused budget issues, which Ashley and her director had to work out with the associate vice chancellor the week before the project could begin. Somehow, they figured it out.

She handled the hurdles and changes with grace and finesse. She is a pleasant colleague and is willing to do what she can to make her customers happy.

Thank you Ashley! - Beverly Imes

Leigh Richardson and Clyde Derberry
Thank you Leigh and Clyde for all you do to help make the quarterly all employees meetings a success. Preparing content, creating certificates, showing up, facilitating, taking photos, bringing the gifts, and anything else needed makes our associate vice chancellor, Philip Jones, look good (and me, too!) in front of our 400+ colleagues. Most people are not aware of the hours of planning and preparation you expend each quarter prior to the meeting to ensure the correct information is there for recognition. People like to see their name in lights. Thanks again! - Beverly Imes
Area 12
Carla Howze
Carla Howze provides impeccable housekeeping services to ITS. She consistently maintains the cleanliness and decor of our offices and reception area. Beyond her professionalism, Carla has collegial relationships with all in our department. She is unfailingly courteous and gracious day after day! Carla truly deserves the Golden Nugget award. - Mike Hajduk

Larry Blomberg
Larry Blomberg our South Zone Manager Larry Blomberg is effective and optimally manage for the best interest of the Teams he provide us with the key skills and competencies to help us become and succeed as an advanced supervisor. I am appreciate of his participation in taking the time out one on one weekly to sharing data, giving the tool I need to succeed, and working with me toward my improvements on the job. This really mean a lot to me, and allow me to feel comfortable and reassuring that I have a manager that is fair and cares about his team. Thank you. - Katherine Humphries

Area 15B
James Harris
I am currently the only plumber in Facilities Operations Zone 5. I was handling an emergency at Colvard trying to isolate a leak in the ceiling when another emergency leak in the ceiling occurred at the same time at Cone. Jim Harris, a co-worker in Zone 5, heard what was going on and knew I was tied up. He dropped what he was doing and handled the situation quickly and efficiently. This is significant because Jim’s position is not in the plumbing trade; however, he had the expertise to handle this situation. This provided our customer with prompt service and I was able to continue the assignment I was currently working on. This is a great example of teamwork within our department. - Barry Hannibal

DJ True
DJ True work in the Maintenance Department. Our department experienced a sewage back up in two restrooms. I tried contacting the FM Manager and no one was available. I tried the maintenance channel and I was successfully able to reach DJ True on the radio. I expedite the emergency to him; he took the initiative and quickly responded, within ten minutes DJ True was on the situation. It took two days due to the intent of the plumbing problem however, DJ handle the situation professionally and prompt. DJ went beyond the call of duty even though the process is to wait for the manager to give the notice of the situation he did not hesitate at all and got the job done. Thank you DJ. - Katherine Humphries
Area 18
Beth Rucker
Beth is an absolute light in this world. She is always ready and willing to help. She's approachable and friendly. She is extremely knowledgeable which makes her not only a valuable resource, but also an asset to the university. We are fortunate to have her in CoA+A! – Anonymous

Marjorie Briggs
Margie is an asset to CoA+A's IT department. She's always willing to help and if the problem is beyond her control she arranges for someone else to resolve the issue in a timely manner. No problem is too big or too small for her to roll up her sleeves and start working on the solution. – Anonymous

Santos Bost
Santos is a hard-worker who is always available to help with any technology issues. His experience and expertise strengthens the CoA+A IT team. – Anonymous