

May 2017 Golden Nugget Winners



Area 1

Sharon Horinka

When I reviewed an opportunity to raise money for young woman (Katie Memory Jones) who was tragically taken from us last October, I begged Shayna Long to allow us to run a Crowdfunding program to raise enough money for an endowed scholarship in her name. She said we should get Sharon on board. Wow. Was she ever right about that! Sharon was absolutely amazing and selfless in how she raised awareness through Social Media, visiting businesses in Plaza Midwood and coming up with a raffle program that added many more hours to her non-work schedule and then managing it to fruition. She even got her boyfriend and mom involved. She did so much in such a short period of time it was beyond our expectations. But, not her's. She poured herself into this and we leaped over the \$25,000 endowment mark with more to come. She is relentlessly positive and proactive.

- Mark Colone

Joanne Kendrach

Joanne Kendrach responded immediately to an error in the May 2017 commencement program. A new master's major did not show up in a report generated for the commencement program. She is having the programs reprinted to include the Masters of Cyber Security. Joanne has emailed each student in that major with a sincere apology and to let them know that she will mail each student an updated program. She is personally calling the students from the program who have contacted the University. Joanne exemplifies the best of 49er pride! She has provided outstanding customer service to our students and University! Joanne, you ROCK!!

- Brenda Shue

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Area 9

Kathleen Schumacher

She fixed the copier next to my office!

- Lisa Hall

Area 10

Leeisha Williams

Leeisha has done a great job with directing this years commencement ceremonies and all other events that parking services handles. She is a great manager and handles all employees fairly. She is a great asset to our department. PARKING.

- Anonymous

Ashfaq (Ash) Mehdi

Ash is a polite and courteous co-worker who I truly enjoy seeing each day. I currently work in Cedar with Enrollment Management. Each day, Ash comes to the 4th floor, knowing we very seldom have mail to send out, but comes to check and say hello to us anyways. He never complains that there is no elevator in the building, or that we never have outgoing mail. If we are not sure how to mail something, who it goes to, or need something related to mailing, he always has an answer for us. If he doesn't, you can bet money the next day he will have it. What a team player!

Today, May 18, 2017, I was walking out of Cato with two packages of printer paper for our office in Cedar. I happened to see Ash just outside Friday as he was delivering mail. After a few seconds of small talk, he asked if I was going back to the office. He refused to let me walk back with the paper. Instead, he put the paper in the back of his vehicle, and said he would deliver the paper with his usual mail stop. Not only did he do that, but he offered to help me get more paper from Cato after his mail route.

What a selfless act of kindness that was. I often feel that we take for granted the people who make these simple tasks for us on campus possible. It doesn't matter if it's raining, below freezing or 90 degrees outside, Ash is always on time, with a few words of wisdom for the day. (did I mention he never complains?) He is a great model of excellent customer service!

Thank you, for being the person you are and going out of your way to help me!

- Kayla Picca

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Area 12

Mary Smith

Mary has been doing so great filling in for my 1st shift lead in his absence. She never complains or asks what's in it for her as some others do when asked to fill in. I want Mary to know how much we appreciate all she do for our team.

- Vergie Fewell

Tomasa Bonilla

Tomasa has been so loyal to both the team and her supervisor. She kept the 2nd shift running swiftly during the time her supervisor was grieving the loss of her mother. It is hard enough dealing with grief, but worrying about work on top of that is very painful. Tomasa made that process a little less painful and I want to let her know that her efforts did not go unnoticed or unappreciated.

- Vergie Fewell

Richard Jednak

Richard has been so loyal to both the team and his supervisor. He kept the 1st shift running swiftly during the time his supervisor was grieving the loss of her mother. It's hard enough dealing with grief, but worrying about work on top of that is very painful. Rich made that process a little less painful and I want to let him know that his efforts did not go unnoticed or unappreciated.

- Virgie Fewell

Gladys Baquero-Vasques

Gladys has done so well keeping the offices and open areas clean and sanitary in Grigg Hall. She has received several letters of recognition from her customers. I congratulate her and appreciates all that she does.

- Vergie Fewell

Clara Morrow

Clara is doing a great job keeping Grigg Hall clean, sanitary and healthy for the staff and students. I appreciate her efforts and want her to know.

- Vergie Fewell