

# May Golden Nugget Award Recipients

1. Hope Ringley – Registrar (Area 2)

“Hope Ringley is the first face that students see when they walk into the Office. From the time that I have started working here to now I have realized more and more how much she helps students. She literally knows everything you can know about this university, and always points students in the right direction. Students crying and in every emotional state you can imagine come into this office, and she handles them with grace and finesse, and to see students smiling, or even with a sense of relief and a feeling of knowing they were taken care of is really wonderful. She goes above and beyond every single day to make sure that students are taken care of, and everyone here at the office knows she does it too. Hope Ringley deserves this award, without any doubt.” – Erica Johnson

2. Jackie Thomas – Financial Aid Operations (Area 2)

“Jackie Thomas deserves a little extra gold in her sluice pan because she is always eager to help every member of our Financial Aid Team. If she does not know the answer to your question or concern, she will not stop until she finds the correct answer for you. She always has a great spirit and encourages us all when we may be having a bad day. Thank you Jackie T for all your help and your expertise.” – Tamara Hinton

3. Jason Williams – ITS (Area 4)

“Vonda and Jason are an excellent team: dedicated, hardworking, innovative, and easy to work with. They are going to help the University accomplish great things and are already doing so!” – Anonymous

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5. Donna McCombs – College of Health & Human Services (Area 7)

“Donna's strong work ethic and her commitment to excellence are just two of the many reasons I nominate her. Donna routinely helps people within her College as well as the other Colleges and campus units. Donna does not limit her position to the list of duties assigned to her. Instead, she serves coffee, washes dishes, empties trash, and does whatever is necessary to keep operations running smoothly. When a meeting room is not configured correctly, Donna moves all of the tables and chairs until it is right. There are days when Donna does not take lunch or stays late to meet a deadline. Despite the fact her schedule is always busy, Donna manages to offer help, documents, directions, room reservations, table cloths, and encouraging words. Donna represents the tenacious 49er spirit and welcoming nature of UNC Charlotte and she deserves a ‘Golden Nugget.’” – Anonymous

6. Horace Lytch – Mail Services (Area 10)

“Horace always goes above and beyond to assist UNC Charlotte personnel with their mail service needs. For me personally, he has done extensive research of historical mail slips to help my previous department (the Controller's Office) gather information about the mailings of tax-related documents per a request from UNC-General Administration. Most recently, he helped me in my current role (Office of the Provost) to make sure something got mailed out on time. He stayed late, waiting in his office, for me to find an address so that an item could get out in that evening's mail pickup. What outstanding service! And he never seems frustrated to help out. He is always pleasant, calm and friendly. I always know I can call Horace and he will help me find a solution or get my task done, and he sticks with me until the project is completed.” – Shannon Homesley

7. Nicole Madonna-Rosario – Health Services (Area 13)

“Nicole is an amazing co-worker who goes above and beyond for our student's every day. Most recently, she spearheaded the planning for Take Back the Night 2015. To say that it was the most successful Take Back the Night in UNC Charlotte history is an understatement. There were over 200 attendees including Chancellor Phillip Dubois who spoke at the event. Nicole is one in a million and I am so proud to have her as my co-worker.” – Leslie Robinson

8. John Surace – Grounds (Area 15A)

“John's attention to detail with regard to the plants, flowers and scrubs at the Student union is to be admired and commended.” – Jim Kay

9. Tiffany McAfee – Extended Academic Programs (Area 16)

“Tiffany goes above and beyond what is expected of her. She is always willing to help others in any way she can, both professionally and personally. Tiffany epitomizes the 49er spirit and deserves a GOLDEN NUGGET for her dedication to this institution.” – Melita Pope Mitchell

10. Melody Harris – Student Union (Area 17)

“Melody Harris definitely deserves a ‘Golden Nugget!’ She has always been very supportive to all of the staff here in the Student Union Department. If you have any business related questions, she is one to give an answer. Her door is always open and she always greets you with a smile.” – Anonymous

11. Gail Holford – Recreational Services (Area 17)

“For her extra work on the On the Green golf tournament and other Rec Services events.” – Jim Kay

12. Shawnie Kent – Recreational Services (Area 17)

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13. Steffan Moody – Recreational Services (Area 17)

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14. Elizabeth Bowen – Recreational Services (Area 17)

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15. Chad Indorf – Recreational Services (Area 17)

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16. Matthew Shilling – Recreational Services (Area 17)

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17. Max Mello – Recreational Services (Area 17)

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18. Sophia Jordan-Marshall – Recreational Services (Area 17)

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19. Kemet Gatchell – Recreational Services (Area 17)

“Over the years, Kemet has gone way over the call of duty time after time when it comes to the planning, organizing and execution of quality campus events that represent what it means to be a 49er. A classy gentleman in every sense of the word.” – Jim Kay

20. Marlicia Hunt – Recreational Services (Area 17)

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21. Jim Walczyk – Recreational Services (Area 17)

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22. Jessica Barton – Belk College of Business (Area 18)

“Jessica has proven to be a valuable and valued member of the Staff Council. Her leadership/expertise in providing the Council with new and inventive ways of raising its profile has been priceless. I hope she will seriously consider another term; our Staff Council journey together has not yet quite reached its destination. From the bottom of my heart, Thank you for all that you have done. We are a better University because of it.” – Jim Kay

23. Zachary Tarlton – Dance (Area 18)

“Zachary has gone above and beyond in his first year of employment with our department. I am thankful for his work in helping all faculty through NASD accreditation review, field trip to NYC and for always having a smile during a hectic workday!” – Kim Jones