

## February Golden Nugget Award Recipients

1. **Eve Rogerson – International Programs (Area 1)**

“In a short period of time, Ms. Eve Rogerson has made a tremendous impact on the Office of International Programs. She has overhauled our internal operations, developed training and resource manuals for the staff team, developed a student training program, and managed my scheduling with professionalism and positive energy. The scope of her work and the impact is extensive as she fulfills a pivotal role within the main administrative unit while serving as liaison as well with the various units within our office. Even though no single day is the same, Eve approaches her work with enthusiasm and always seeks out the positive in every situation. Eve goes beyond the call of duty to ensure that all the operations in OIP are smooth. Furthermore, she provides the mentorship and supervision to a vibrant team of students that admire and respect her for her role. Each day I say an internal "thanks" for the support she gives. And while I try to verbally tell her as well, I know I do not say it enough. I hope she receives this "golden nugget" recognition for all that she does!” – Christina Sanchez

2. **Maureen Doran – University Advising Center (Area 1)**

“Maureen is being recognized in April by the Southeast Rural Community Assistance Project at their Water Is Life conference in Roanoke, VA, for spearheading (along with a colleague) the first veteran’s project by organizing a student trip last fall which assisted veterans in rural areas of North Carolina.” – Anonymous

3. **Julie Burt – Registrar (Area 2)**

“Julie is a very dedicated employee. She is always helpful to the students, parents , faculty ,and her coworkers. She always looks out for the safety of our campus. She goes above & beyond to help everyone.” - Anonymous

4. **Christine Garcia – Enrollment Management (Area 2)**

“Chris Garcia has a great positive attitude. She is always willing to do what is needed to make sure that the student’s, parent’s, faculty and staff's needs are being met. She exemplifies exceptional customer service.” - Anonymous

5. **Christopher Lester – Housing and Residence Life (Area 5)**

“Chris is an assistant supervisor. He goes above and beyond his duty assignments. Chris does our schedules, time sheets, and does the majority of the new hire paperwork. Chris is always pleasant and encouraging to all of our staff. Chris is always available if staff needs to talk about any issues. Chris represents our department with a caring attitude. It is a pleasure to work with Chris in the Security department.” – Tracy Baumgardner

6. **Teresa Cleveland – Geography and Earth Sciences (Area 6)**

“Teresa's position title as the department's administrative assistant/office manager doesn't describe how vital she is to the people within our department and university. Sometimes I think she's the glue that holds the department together and I'm sure she's underappreciated for all

her efforts. Assisting the department chair and faculty in everything from course scheduling, purchasing & budgets, personnel & staffing issues and managing requests from other departments places many demands on her time. She strives to do things right and will work through her lunchtime to ensure deadlines are met and the work gets done. If faculty or staff have a question, more than likely Teresa will be the person they go to seeking an answer. Like many hard working university employees, Teresa doesn't get the recognition or credit she deserves as being an important ingredient in keeping the department running smoothly. After the day is done at the university, Teresa still finds time in helping animals and has served as a foster home for dogs needing a new owner.” – Anonymous

**7. Donna Smith – Office of Field Experience (Area 7)**

“Donna consistently proves to be an invaluable employee. She is punctual, attentive, kind, and always very helpful to our students. Donna takes the time to listen to our students to discover their needs, and directs them appropriately. She is the eternal professional and I'm so thankful to have her in our office.” – Pam Erickson

**8. Kathie Goldman – College of Education (Area 7)**

“I am nominating Kathie Goldman for this award because I truly believe she deserves a real gold nugget. Kathie has a tremendous amount of responsibility in the Dean's Office, but she always manages to find time to answer questions and offer guidance to all office managers and admin staff. She is very knowledgeable of the university and the process of the various departments we work with. She has a "can do" attitude and is always willing to lend a helping hand. Kathie is a great representation of the quality of professionalism in the Dean's Office.” – Pam Erickson

**9. Robin Moose – EPIC (Area 8)**

“Robin works very hard in EPIC and goes above and beyond her duties to help anyone that walks thru her door. She gets the job done and if she doesn't know the answer to someone's question, she will find the answer. She always finds time to help anyone in need and I am always appreciative of her hard work for all of us here in EPIC.” – Beverly Guessford

**10. Rafael Johnson – Parking & Transportation Services (Area 10)**

“Whenever I am out in a Daytime SafeRide Tram I receive numerous compliments about Rafael. They constantly tell me how he makes it a point to know their names and to always offer the greatest in customer service. They refer to him by name or the driver who smiles all of the time. I even receive requests for him to pick up passengers throughout the day because their experience was above and beyond. Rafael makes sure he is on time, friendly, takes pride in his job and never turns down a legitimate pick-up. He also tells people about the program when he is out on campus and notices someone who could benefit from a ride between classes.” – Anonymous

**11. Jeremy Cunningham – Facilities Management (Area 11)**

“Jeremy does an exceptional job. He goes above and beyond his call of duty and is always willing to help when needed.” – Anonymous

**12. Marsha Armes – Urban Institute (Area 16)**

“Marsha is a superb representative of UNC Charlotte. She has been on campus for over 30 years and knows everyone and everything about the financial ins and outs of the University. She really

is a “Golden Nugget” here at UNC Charlotte and the UNC Charlotte Urban Institute is lucky to have found her!” – Anonymous

**13. Randy Barnhill – Student Union (Area 17)**

“Randy has never said no or complained when asked by a student or other staff member to lend a hand or to assist with a project. His expertise in painting and surfaces finishing is always evident in the Student Union, especially in the art gallery where the turnaround schedule is very tight. Just recently he went out of his comfort zone and his building to assist with a couple of projects in the Cone Center, which have been observed and admired.” – Anonymous

**14. Debbie Joyner – Belk College of Business (Area 18)**

“Debbie is an outstanding co-worker. She is always available to help. If she doesn't have the answer, she will find it in a timely manner and share her findings. She is patient, cheerful, approachable and diligent. Her positive attitude is an inspiration. BCOB and the University at large are lucky to have her on the team!” - Anonymous